

# ODDI RETURN AUTHORIZATION FORM

COMPANY NAME: \_\_\_\_\_ EMAIL: \_\_\_\_\_  
CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_

RA#:

## IMPORTANT NOTICE:

ALL RETURNED BOXE(S)/ ITEM(S) WITHOUT PRIOR RA APPROVAL WILL NOT BE ACCEPTED AND WILL BE RETURNED AT CUSTOMER'S OWN EXPENSE.

## ODDI RETURN POLICY

- 1.) Returns will only be accepted within 15 days upon date of receipt of delivery and must obtain a RA#. RA# is valid for 10 business days from date of issue.
- 2.) Any returns with RA# past 10 days will not be honored. We are not responsible for any return items without a valid RA#. All damages that occur must submit a picture for review and approval.
- 3.) After 15 days upon confirmed date of receipt of delivery, no RA will be issued under any circumstances.
- 4.) All returned merchandise can be valued as store credit showing "CM" (credit memo) issued by ODDI representative which can be applied to customer's next order. Refunds will only be issued when ODDI is at fault. (i.e. Duplicate orders, mis-charge and or wrong item shipped).
- 5.) Upon receiving the merchandise, please check merchandise immediately. All returns must be sent to: returns@oddiclothing.com or fax the form to (213) 747-3186.
- 6.) UPS returns will be issued for damage claims and ODDI mistakes only. When ODDI is NOT at fault, returns will be processed as a conditional RA, where the return shipping cost will be incurred by the customer. **NOTE: WE WILL NOT ACCEPT ANY OPEN PACKS FOR RETURNS, PLEASE MAKE SURE PACKS ARE RETURNED IN ORIGINAL PACKING UNLESS DAMAGES OCCUR!**
- 7.) All returns (RA) will be filed and ANY false claim will result in ending future business with ODDI.

INV#	STYLE	COLOR	S	M	L	COST	TOTAL	REASON FOR RETURN

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_